



RETURN & EXCHANGE POLICY

If for any reason you are not fully satisfied with your purchase or you wish to exchange an item, A di GAETA can handle your exchange or refund the purchase price, as long as you simply return the item/s within 14 days of receipt. If you wish to return your order, we kindly ask you to send an email to **clients@adigaeta.com**. Please mention in the email subject **RETURN/EXCHANGE + ORDER NUMBER**. You will receive a confirmation email and further details on how to proceed.

Please note:

- All products need to be in their original condition
- The return has to be registered with us within 14 days from delivery.
- Your return package needs to be delivered to us in Italy within four weeks.
- The return needs to be sent in the original A di GAETA packaging
- The return is at your own cost
- The return needs to be accompanied by the original invoice
- Please complete the details of the return form and send back in the return.

Products that have been worn, used, altered or damaged will not be accepted. A di GAETA reserves the right to refuse returned items or shipments that do not meet the requirements as mentioned.

IMPORTANT

We can process a refund or exchange only if the return package has been received at our offices. A di GAETA is not responsible for any delays, loss or damage of your return shipment. We strongly recommend to keep hold of your track&trace/receipts/confirmations. Thank you.

BUYER'S NAME & SURNAME _____	ORDER NUMBER _____	REASON FOR RETURN (Please describe)
DATE OF ORDER _____	BUYER'S EMAIL _____	
BUYER'S TELEPHONE NO. _____	DATE OF ARRIVAL _____	
PRODUCT CODE _____	PRODUCT SIZE _____	
PRODUCT NAME _____	PRODUCT COLOUR _____	